

Welcome to Ur-Genuss

Enjoy your stay in your apartment



This information is intended to help you find your way around Ur-Genuss and the surrounding area and to ensure you have an enjoyable stay.

We have compiled everything you need to know.
We are very grateful for your help and any tips you may have regarding missing information.

Enjoy your precious time out in your holiday oasis.
We wish you plenty of relaxation, comfort and enjoyment.

**Yours Angelika
& the Ur-Genuss Team**

TABLE OF CONTENTS

Arrival and Departure	4
Pharmacy	4
Lounge.....	4
Doctors Emergency.....	4
Dinner in Heiterwang	5
Dinner in Bichlbach.....	5
Dinner in Reutte and Surroundings	5
Inventory List Products in your Apartment	6
Train Station.....	6
Fire Safety.....	6
Bread Service	7
Steamer Dampfgarer	8
Shopping Facilities	8
E-Charging Stations (Car, E-Bike & Others)	8
Breakfast in Heiterwang	9
Breakfast Basket	9
Guest Card	9
Guestbook.....	10
Luggage Storage.....	10
Indulgence Services	10
Indulgence Services – Cleaning.....	11
Products in the Wine-Refrigerator Red Wine Rack.....	11
Pets.....	11
Heating.....	12
Included Services (Initial Supply)	12
Highspeed Wi-Fi.....	12
Pillows	13
Composting.....	13
Light Switches – Loxone Taster	14
Ventilation.....	15
Mattresses	15
Milk Frother	15
Waste Disposal	15
Night Light	18
Quiet Hours	18
Sewing Kit.....	18
OUPS – From the Planet of Hearts	18

Parking	19
Toiletries.....	19
Ur-Genuss Postcards.....	19
Brochures & Information.....	19
Radio	20
Smoking	20
Self-Service Shop SB-Shop & Wine Cellar	20
Ski Storage.....	20
Ski Locker & Boot Dryer	21
Shoe Care	21
Adapters & Chargers	21
Electricity.....	21
Opening & Locking Doors	21
Water.....	22
Kettle.....	22
Laundry Service.....	22
Wake-up Call	22
Shower WC.....	22
Photo Gallery Renovation 2023/24	23

ARRIVAL AND DEPARTURE

Arrival: Upon your arrival, you can access your personal oasis from 4:00 PM using your entry code. Depending on occupancy and prior arrangement, you are also welcome to check into your apartment earlier.

How to lock and unlock the front door: Enter your code on the keypad next to the front door and then press the "check" (hook) symbol (or wait until the four lights on the keypad turn green). You can then turn the knob on the door to the **right** to open it or to the **left** to lock it.

The registration form for the tourism office is already prepared in your apartment. I kindly ask you to sign it.

Upon request, I am happy to stop by personally to show you everything, explain the details, and assist you with your luggage.

Departure: On the day of your departure, we can go through the final bill together, including any selected "Genuss" products or services, and review the inventory list. We kindly ask you to vacate the apartment by 10:00 AM to prepare it for the next guests.

PHARMACY

You can find all pharmacies offering emergency or night services at the following link: <https://www.apotheker.or.at>

Südtiroler Apotheke

Südtiroler Straße 1
6600 Reutte
Tel. +43 5672 62002

Linden Apotheke

Untermarkt 1
6600 Reutte
Tel. +43 5672 6237411

LOUNGE

Our lounge is located in the wine cellar; you are welcome to use this space for socializing, relaxing, and enjoying your time.

DOCTORS | EMERGENCY

You can find all doctors currently on duty at the following link:
<https://www.aektiroel.at/bereitschaftsdienste>

From Monday to Friday between 7:00 PM and 7:00 AM: Please dial the uniform number 141 to reach the night on-call service for the respective region, or call the

Emergency Services at 112

DINNER IN HEITERWANG

Hotel Fischer am See (1,5 km)

Table Reservations +43 5674 5116

A`la Carte oder Half-Board Menu

Sunnawirt (800 m) No Dogs Allowed

Table Reservations +43 676 4535061

A`la Carte

Pension Posthansl (900 m)

Table Reservations +43 5674 5224

A`la Carte oder Half-Board Menu

DINNER IN BICHLBACH

Pizzeria Traube (4 km)

Table Reservations +435674 20083

A`la Carte

Stuckwirt (4,5 km)

Table Reservations +43660 5653057

A`la Carte

DINNER IN REUTTE AND SURROUNDINGS

Restaurant Ernberg (7 km)

Table Reservations +43676 5546733

A`la Carte

Restaurant Moserhof (7 km)

Table Reservations +435672 62020

A`la Carte

Restaurant zum Mohren (8 km)

Table Reservations +435672 62345

A`la Carte

El Vino (7 km)

Table Reservations +435672 67674

Themed Evenings & Great Wine Selection!

BREAD SERVICE

The **Gurgltal Bakery** from Nassereith supplies you daily with a wide variety of the finest regional breads. You can place your bread order directly with Ur-Genuss via WhatsApp or email by **4:00 PM** the day before.

Please hang your Ur-Genuss Genusstasche (bread bag) on the hook below the keypad outside your door the evening before.

Your ordered bread will be placed in your bread bag by 8:00 AM the next morning. Upon request, we are also happy to place the bag directly inside your apartment for you (to ensure the bread stays fresh and is not affected by the temperature outside).

The cost of your bread order will be added to your final bill upon departure.

Bread Selection from Gurgltal Bakery:

Classic Bread Roll	0,80 €	
Whole Grain Roll	1,90 €	
Pumpkin Seed Roll	1,90 €	
Sunflower Seed Roll	1,90 €	
Spelt Roll	1,90 €	
Cheese Stick	1,90 €	
Pretzel	1,90 €	
Lye Stick	1,90 €	
Brown Bread 1/2 kg	3,90 €	(Not available on Sundays and public holidays)
House Loaf 1/2 kg	4,90 €	(Not available on Sundays and public holidays)
Sourdough Loaf 1kg	5,90 €	(Not available on Sundays and public holidays)
Hildegard v. Bingen	5,90 €	
Hearty Rye 1/2 kg	5,90 €	
Urkorn-Laib 1/2 kg	5,90 €	
Croissant	2,50 €	
Chocolatcroissant	2,90 €	
Curd Cheese Pastry	3,80 €	(Not available on Sundays and public holidays)
Nut Swirl	3,80 €	(Not available on Sundays and public holidays)
Poppy Seed Swirl	3,80 €	(Not available on Sundays and public holidays)

STEAMER | DAMPFGARER

Your apartment is equipped with a high-quality **Miele Combi-Steam Oven** featuring a **direct water connection** (fixed water supply).

This appliance offers maximum versatility for your cooking needs:

- **Standard Oven Settings:** Use it like a conventional oven for baking and roasting.
- **Steam Cooking Programs:** Use the steam functions for healthy cooking that preserves nutrients and flavor.

Quick Guide: Miele Combi-Steam Oven

- **Operating Modes:** Here you will find all standard oven programs.
- **Automatic Programs:** A wide variety of pre-set programs for perfect results at the touch of a button.
- **Special Applications:** Useful functions such as proofing dough, defrosting, or reheating meals.
- Use this menu to **rinse** and clean the steam oven after use.
- **Recipe Book:** You will find a recipe book in the kitchen with great ideas and inspiration for your meals.

IMPORTANT: Please **dry the interior** of the steam oven after use and always leave the **door slightly ajar** to allow it to air out properly!

SHOPPING FACILITIES

Local Essentials (500m): There is a petrol station in Heiterwang just 500 meters away, featuring an Express Spar market. Here you can find all essential groceries and everyday items.

Supermarket (4km): In the neighboring village of Bichlbach, you will find a larger M-Preis supermarket.

Extensive Shopping (7km): For a major shopping trip or more variety, we recommend our district capital, Reutte. It offers various supermarkets, boutiques, and specialty shops.

E-CHARGING STATIONS (CAR, E-BIKE & OTHERS)

Electric Cars: There are two e-charging stations located in our parking lot. If you would like to charge your vehicle, please let us know. We will then activate the charging station for you using your personal code.

E-Bikes & Equipment: For your convenience, there are two outdoor sockets on every terrace or balcony to charge your e-bike or sports equipment.

Alternatively, you are welcome to park and charge your bike in a locked shed. Please let us know if you would like to use this option.

BREAKFAST IN HEITERWANG

Hotel Fischer am See (1,5 km)

Table Reservations +43 5674 5116

Pension Posthansl (900 m)

Table Reservations +43 5674 5224

Pension Zeegershof (700 m)

Table Reservations +43 676 7743347

Sunnawirt (800 m) (No Dogs Allowed)

Table Reservations +43 676 4535061

BREAKFAST BASKET

You can book your breakfast basket until 2:00 PM the day before. It will be delivered to your apartment door by 8:00 AM.

Upon request, we are happy to place the basket inside your apartment. Even set your breakfast table for you.

Please let us know your preferences via WhatsApp or email when placing your order. If you have any additional requests or would like different products for breakfast, please do not hesitate to contact us.

Tyrolean Breakfast Basket – Small (15€ pro Person)

Bread, Butter, Jam, Honey, Juice, Milk, Yogurt, Muesli

Tyrolean Breakfast Basket – large (28€ pro Person)

Bread, Butter, Jam, Honey, Juice, Milk, Yogurt, Muesli, Bacon, Salami, Mountain Cheese, Eggs, Fruit Sweet Treat

If you have any additional requests or would like any other products for breakfast, please feel free to let me know.

We hope the breakfast basket we have put together for you is to your taste. If you have any additional requests for the next day or would like us to leave something out, simply let us know when placing your next order.

Once you have finished breakfast (and if you haven't booked a clearing service), please place the basket with all the containers back outside your door.

GUEST CARD

The Tiroler Zugspitz Arena Guest Card will be sent to you automatically via the email address you provided.

GUESTBOOK

You will find our guestbook in the wine cellar. I would be very happy if you could take a moment to leave an entry and share your thoughts or memories of your stay.

LUGGAGE STORAGE

Upon request, you are welcome to store your luggage in our secure, locked storage room.

INDULGENCE SERVICES

If you would like to book one of our services (such as a breakfast basket or other offerings). Please send me a message via WhatsApp or text at: +43 676 3629408. Please place your request by 2:00 PM the day before.

Bouquet of Flowers

30€ small | 60€ large

Fresh Mountain Air

To ensure you return to a perfectly tempered and well-ventilated home after your day trip, your apartment will be aired out for you during the course of the day.

- Free of charge-

Breakfast Clearing Service

Enjoy your morning to the fullest! Simply leave everything as it is after your meal, and we will clear the breakfast table for you (please note: this service does not include general kitchen cleaning). Requirement: This service can only be booked in combination with a breakfast basket.

€10 per booking

Fruit Bowl

15€ per fruit bowl

Evening Wine Delight

Treat yourself to a Tyrolean "Weinjause" for two people! Enjoy a selection of regional products including bacon (Speck), "Landjäger" sausages, local cheese, and traditional farmhouse bread. This is accompanied by a specially selected bottle of white or red wine.

We can prepare this for you on your terrace or inside your apartment, or serve it to you upon request.

55€ | 2 people

INDULGENCE SERVICES — CLEANING

If you would like to book an indulgence service, please feel free to send me a message via WhatsApp.

Orders & Bookings: Please place your request by 4:00 PM the day before.

Bathroom Cleaning & Fresh Towels

15€ (fort he apartments Schlafkammer und Alte Stube)

35€ (fort he apartments Kuhstall, Heustock, Blumengarten)

Kitchen Cleaning

40€

Cleaning small

Includes cleaning of the bedroom and bathroom as well as a fresh change of towels and bed linen.

30€ (fort he apartments Schlafkammer und Alte Stube)

70€ (fort he apartments Kuhstall, Heustock, Blumengarten)

Full Apartment Cleaning

Includes cleaning of the entire apartment as well as a fresh change of towels and bed linen.

70€ (fort he apartments Schlafkammer und Alte Stube)

110€ (fort he apartments Kuhstall, Heustock, Blumengarten)

Fresh Towel Service

3€ Pro Person

PRODUCTS IN THE WINE-REFRIGERATOR | RED WINE RACK

In your apartment, you will find a curated selection of fine Austrian wines and beverages in your wine cooler, refrigerator, and wine rack. Please feel free to enjoy these products at your convenience; they will be added to your final bill. You can find the detailed price list in your apartment.

If you would like me to restock your fridge or if you have any other beverage requests, please feel free to send me a message.

PETS

Out of respect for the surrounding farmland and our other guests, pets must be kept on a leash at all times throughout the entire outdoor area, without exception. Pets are not permitted on the sofas or beds. In the event of non-compliance (e.g., pet hair found on sofas or beds), an additional cleaning fee of €150 will be charged. Should any damage occur, please report it to us immediately. These can typically be settled through your insurance.

HEATING

To ensure your comfort, the rooms are pre-set to the following temperatures: Bedroom: 18°C, Bathroom: 23°C, Kitchen & Hallway: 21°C. Please keep the bathroom door closed to the bedroom. This ensures your bathroom stays nice and warm while your bedroom remains cool for a restful sleep. The bathroom radiator switches on automatically twice a day for 2 hours each time: in the morning from 6:00 AM and in the evening from 6:00 PM (activated upon your first entry into the room).

INCLUDED SERVICES (INITIAL SUPPLY)

Upon your arrival, the following initial supply is provided in your apartment free of charge:

- * 1 bottle 0,75l Montes Mineralwasser sparkling
- * 6 Nespresso capsules per blend
- * 5 bags each of 4 different Ronnefeldt tea varieties
- * High-quality "Steinöl" products (soap, body lotion, shampoo, showergel)
- * Spices (salt, pepper, BBQ seasoning, herbs)
- * 2 rolls of toilet paper
- * 1 roll of paper towels
- * 10 dishwasher tabs
- * Dish soap
- * Cling wrap and baking paper

Please note that these products are intended solely for your use and consumption during your stay within the apartment and may not be taken home. If you would like to enjoy these items beyond your stay, you are very welcome to purchase all products at our Basement Shop.

HIGHSPEED WI-FI

We offer free high-speed Wi-Fi throughout the entire Ur-Genuss property.

Network Name (SSID): Ur-Genuss
Password: enjoy6611

PILLOWS

All of our pillows, decorative cushions, and duvets are allergy-friendly and washable. For your hygiene, the covers of our decorative cushions are cleaned after every guest. Inside the large decorative cushions, you will find "standard" sleeping pillows filled with 100% branded polyester fiber, which can be used as extra support. We offer a wide selection of various specialized pillows. If you would like to try a different type of pillow, please let me know.

Neck Pillow VISCO 40x80

The visco-elastic foam ensures excellent contouring and support for the sensitive neck area.



Stone Pine Pillow 40x80

Cover: 100 % fine cotton satin quilted with Aloe Vera

Filling: 100 % pure new wool nubs and aromatic stone pine flakes

Millet Pillow 40x80

A natural choice that is cooling and breathable in summer, yet retains warmth in winter.

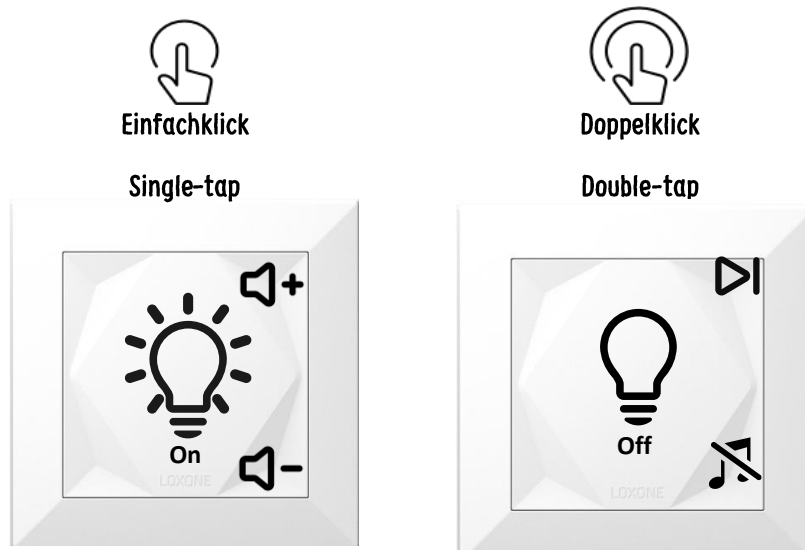
Spelt Pillow 40x80

Promotes a healthy sleeping climate without heat buildup. It helps relieve tension and stiffness in the neck area.

COMPOSTING

All Nespresso coffee capsules provided are fully compostable. Please place them, along with your organic waste, in the designated container (the large black Nespresso bin in your kitchen). I am happy to empty the bin for you upon request. Please do not put meat scraps or bones into the compost.

LIGHT SWITCHES — LOXONE TASTER



Lighting:

Our lighting is designed for easy, intuitive use via the large central buttons:

- Switch ON: Tap the large button in the center once to turn on the room lighting.
- Switch OFF (Room): Double-click the large button in the center to turn off all lights in the room.
- Main Switch (All): A double-click in any room acts as a master switch, turning off everything (all lights and the radio) throughout that entire room.

Kitchen Lighting:

The kitchen lighting is programmed with three different scenes that you can cycle through by clicking the main button:

- 1st Click:** Turns on the light in the dining area.
- 2nd Click:** Turns on the light at the kitchen counter.
- 3rd Click:** Turns on both lights (dining area and kitchen counter).
- 4th Click:** Turns the light off.

Bedside Lighting:

You can conveniently control the lighting directly from your bedside switch: Click the top-left corner of the switch to turn your reading lamp on or off. When you turn off the main room light using the center of the switch, the night light is automatically activated (see "Night Light" section). If you do not activate the night light mode, the motion sensor will continue to automatically turn on the main light whenever movement is detected until 10:00 PM.

VENTILATION

Our house features original quarry stone walls built in 1737. Since these historic walls do not have modern insulation, proper ventilation is essential to maintain a pleasant indoor climate.

- Please open at least one window per room completely for about 10 minutes twice a day to create a cross-breeze.
- Leaving windows "tilted" (on kipp) does not provide enough air exchange and prevents moisture from escaping.
- Please ensure all windows are closed before leaving the apartment. If we notice windows left tilted while you are out, or if our sensors trigger a humidity alarm, we reserve the right to enter the apartment to close the windows or ventilate the space.

Our Service for You: We are happy to take care of the ventilation for you! Just let us know, and you won't have to worry about a thing. – see our special service: "Fresh Mountain Air" (Frische Bergluft).

MATTRESSES

The high-quality mattresses in our house are allergy-friendly and are produced in Austria by "Betten Eberharter. These are reversible mattresses offering two levels of firmness: Medium or Firm. If you find your mattress too soft or too firm, please let me know. I will be happy to flip it over for you to ensure you have the best possible sleep.

MILK FROTHER

A Nespresso milk frother is available for you to borrow. You can find it in our Basement Shop (Weinkellershop).







WASTE DISPOSAL

The trash bins are located outside, around the corner from the Ski Room / Grill Room. We kindly ask you to separate your waste carefully into the following categories: Residual Waste, Plastic + Metal, Glass, Cardboard, Paper, Crate for Reusable Bottles

Please ensure that any reusable bottles from your apartment or the Basement Shop are placed in the designated crates.







On the following page, you will find a sorting guide to assist you!

SORTIERHILFE FÜR HAUSHALTSABFÄLLE

Bioabfall	Leichtverpackungen	Papier	Glas	Restmüll	Schadstoffe
<p>Organische Abfälle wie Küchen- oder Gartenabfälle</p> 	<p>Alle Verpackungen aus Kunststoff, Metall und Verbundmaterial (kein Glas oder Papier)</p> 	<p>Papier, Kartonagen</p> 	<p>Flaschen, Gläser Bitte nach den Farben Grün, Braun und Weiß trennen.</p> 	<p>Alle nicht verwertbaren Abfälle</p> 	<p>Schadstoffhaltige Abfälle</p> 
<p>Das gehört dazu:</p> <p>Blumenreste, Eierschalen, Gartenabfälle, Gemüsereste, Haare, Kaffeesatz, Kartoffelschalen, Küchenabfälle, Nusschalen, Obstschalen, Teesatz, Zellstofflucher, Zimmerpflanzen, Zitrusfrüchte</p>	<p>Das gehört dazu:</p> <p>Aluminiumfolie, Getränkekartons, Konservendosen, Kunststoffbecher, Kunststoffflaschen, Kronkorken, Metallverpackungen, Milchtüten, Plastiktüten, Plastikbecher, Styroporformteile, Verschlüsse</p>	<p>Das gehört dazu:</p> <p>Aktenordner aus Pappe, Broschüren, Bücher, Büropapier, Fotokopierpapier, Kartons, Prospekte, saubere Papiertüten, Wellpappe, Verpackungen aus Papier, Zeitschriften, Zeitungen</p>	<p>Das gehört dazu:</p> <p>Wein-, Sekt-, Saft- und Ketchup-Flaschen, Gemüse-, Marmeladen- und Konservengläser, andere Glasverpackungen</p>	<p>Das gehört dazu:</p> <p>Altmedikamente, Asche, Dias, Disketten, Farben (trocken), Fleisch- und Fischreste, Fotos, Haustierstreu, Hygieneartikel, Kehricht, Porzellanbruch, Staubsaugerbeutel, Tapeten, Windeln, Zigarettenkippen</p>	<p>Das gehört dazu:</p> <p>Altfarben, Altacke (flüssig), Dispersionsfarben (flüssig), Autopflegemittel, Lösemittel, Haushaltschemikalien, Säuren, Fotochemikalien, Laugen, Ölhaltige Abfälle (kein Altöl), Pflanzenschutzmittel, Spraydosen ohne "Grünen Punkt", Energiesparlampen, Leuchtstoffröhren</p>
<p>Das bitte nicht:</p> <p>Asche, Fischreste, Fleischreste, Haustierstreu, Hygieneartikel, Kehricht, Staubsaugerbeutel, Windeln, Zigarettenkippen kommen in die Restmülltonne!</p> <p>Bio-Plastiktüten bitte nicht verwenden!</p>	<p>Das bitte nicht:</p> <p>Kartonagen, Papier, kommen in die Papiertonne!</p> <p>Glasflaschen kommen in den Glascontainer!</p> <p>Eimer, Porzellan, Töpfe, Pfannen kommen zum ASK Kamp-Lintfort</p>	<p>Das bitte nicht:</p> <p>Beschichtetes Papier, Tapeten, Butterbrotpapier, verschmutzte Pizzakartons kommen in die Restmülltonne!</p> <p>Getränkverpackungen kommen in die Gelbe Tonne oder in den Gelben Sack!</p>	<p>Das bitte nicht:</p> <p>Autoglas kommt in die Autowerkstatt!</p> <p>Bleiglas, Glühbirnen, Keramik, Porzellan kommen in die Restmülltonne!</p> <p>Energiesparlampen, Spiegel kommen zum ASK Kamp-Lintfort</p>	<p>Das bitte nicht:</p> <p>Spiegel, Schadstoffe, Bauschutt kommen zum ASK Kamp-Lintfort oder zum AEZ Asdonkshof</p> <p>CD's kommen zur Sammelstelle im Rathausfoyer</p>	<p>Das bitte nicht:</p> <p>Druckerpatronen, Altöl kommen zum AEZ Asdonkshof!</p> <p>Medikamente kommen in die Restmülltonne!</p>

GUIDE

FOR HOUSEHOLD WASTE SORTING

Bio waste	Lightweight Packaging	Paper	Glas	Residual Waste	Pollutants
<p>Organic waste like kitchen or garden waste</p> 	<p>All packing made of plastic, metal and composite materials (no glass and paper)</p> 	<p>Paper, cardboard and pasteboard</p> 	<p>Please sort by colour green, brown and white</p> 	<p>All non-recyclable waste</p> 	<p>Pollutant-containing waste</p> 
<p>For example:</p> <p>Remains of flowers, eggshells, garden waste, vegetable scraps, hair, coffee grounds, potato skins, kitchen waste, nutshells, fruit cups, tea sediment, cellulose wipes, houseplants, citrus fruits</p>	<p>For example:</p> <p>Aluminium foil, boxes for beverages, tin cans, plastic bottles, bottle caps, metal packaging, milk bags, plastic bags, plastic cups, styrofoam moldings, caps</p>	<p>For example:</p> <p>Cardboard folders, brochures, books, paper, copy paper, carton, leaflets, paper bags (clean), newspapers, journals, packaging made of paper</p>	<p>For example:</p> <p>Empty glass bottles of wine, champagne, juice, ketchup, vegetable, marmalade and canned goods, other glass packing</p>	<p>For example:</p> <p>Medicines, ashes, slides, floppy disks, colours (dry), meat and fish leftovers, photos, pet litter, sanitary articles, sweepings, porcelain fracture, dust bags, wall papers, diapers, cigarette butts</p>	<p>For example:</p> <p>Old colours, varnishes, emulsion paints, car care products, household chemicals, photo chemicals, solvents, oleaginous waste (no used oil), plant protection products, acids, lyes, spray cans without "green dot", energy-saving lamps, fluorescent tubes</p>
<p>Please don't:</p> <p>ashes, meat and fish leftovers, pet litter, hygiene items, sweepings, dust bags, diapers, cigarette butts –> residual waste ton</p> <p>please do not use bio plastic bags</p>	<p>Please don't:</p> <p>carton, paper –> paper ton</p> <p>glass bottles –> public glass container</p> <p>buckets, porcelain, pots, pans –> ASK Kamp-Lintfort</p> <p>small toys –> residual waste ton</p>	<p>Please don't:</p> <p>coated paper, sandwich paper, wall paper, soiled pizza boxes –> residual waste ton</p> <p>beverage packaging –> yellow ton/ yellow bag!</p>	<p>Please don't:</p> <p>car glass –> car service station</p> <p>lead glass, light bulbs, ceramics, porcelain –> residual waste ton</p> <p>energy-saving lamps, mirrors –> ASK Kamp-Lintfort</p>	<p>Please don't:</p> <p>mirrors, pollutants, construction debris –> ASK Kamp-Lintfort + waste incineration plant Asdonkshof</p> <p>CD Compact Disk –> collection point foyer city hall</p>	<p>Please don't:</p> <p>no used oil –> waste incineration plant Asdonkshof</p> <p>medicine –> residuals waste ton</p>

NIGHT LIGHT

The Ur-Genuss is equipped with a modern Loxone home automation system. When you turn off the main lights using your **bedside** switch, the night light mode is automatically activated. As soon as you get out of bed (e.g., to go to the bathroom), a soft, subtle night light will turn on automatically. This ensures you can find your way safely while allowing your partner to sleep undisturbed. This dimmed night light also activates in other areas, such as the hallway and bathroom, providing just enough light to guide you.

The night light turns off automatically after 3 minutes.

To deactivate the night light mode the next morning, use the main light switch in the bedroom:

1x Click: Deactivates night mode and turns the **room light on**.

2x Clicks: Deactivates night mode while keeping the **room light off**.

QUIET HOURS

To ensure that every guest can enjoy a restful stay and recover fully, we kindly ask you to keep noise to a moderate volume (room volume) starting from 10:00 PM. Our other guests will certainly appreciate your consideration.

SEWING KIT

Small mishap? We are happy to provide you with a sewing kit. Please just let us know if you need one.

OUPS — FROM THE PLANET OF HEARTS

Many readers describe this Oups classic as the most endearing book since "The Little Prince." This enchanting story tells the tale of **Oups**, who has come to Earth from the "Planet of Hearts" to bring humans two special gifts: **love and joy**. Written by Kurt Hörtenhuber, it is a sensitive story that touches the heart and soul while encouraging deep reflection. Together with the charming character of Oups, created by artist Conny Wolf, this little book brings a smile to the faces of both young and old.

You can find additional Oups books in both German and English available to borrow in our Basement Shop in the Weinkeller.

PARKING

You will find your free, reserved parking space located directly in front of the accommodation.

TOILETRIES

Tyrolean Shale Oil

In your apartment, you will find a selection of the finest Tyrolean Shale Oil care products, including soap, shower gel, hair shampoo, and body milk. Additional products such as calendula cream, hand cream, sunscreen, and more are available for purchase in our Basement Shop (Weinkellershop). For over 120 years, natural Tyrolean Shale Oil products have been crafted by hand. These regional specialties are high-quality and unique worldwide, standing out from mass-market body care and wellness products. While rooted in tradition, these products are manufactured according to the latest standards of the cosmetics industry. The active ingredient, Tyrolean Shale Oil, is the signature component of the entire product range.

Additional Toiletries

Forgot something? No problem! We are happy to provide the following items upon request: Toothbrush and toothpaste, Disposable razors, Tampons and panty liners. Just let us know what you need, and we will bring it to your apartment.

UR-GENUSS POSTCARDS

Share your holiday joy – simple and personal

Surprise your loved ones with a special greeting! Our postcards are a piece of holiday joy ready to be sent. Just fill in the address, add your personal message, and a little bit of relaxation is on its way.

Simply drop your completed cards into the cash box at the SelfServiceShop. We will take care of the shipping costs for you!

BROCHURES & INFORMATION

You can find brochures and detailed information about the **Tiroler Zugspitz Arena** in the display cabinet located in the **Wine Cellar**.

If you have any further questions or would like some personal recommendations for excursions and trips, please feel free to contact me at any time.

RADIO

You can control the radio directly via the smart switches in your room:

- On/Off: A single click in the bottom-right corner turns the radio on or off.
- Volume Up: Click the top-right corner to increase the volume.
- Volume Down: Click the bottom-right corner to decrease the volume.
- Change Station: Double-click the top-right corner to switch to the next station.
- Turn Off: A double-click in the bottom-right corner also turns the radio off.

SMOKING

In accordance with Austrian law, smoking is strictly prohibited in all indoor areas. This also applies to all our holiday apartments. You are welcome to smoke on the terrace, where you will find an ashtray provided for your convenience.

SELF-SERVICE SHOP | SB-SHOP & WINE CELLAR

In our basement, you will find a selection of products including drinks, care products, and much more. You can access the wine cellar using your personal access code. We trust our guests! Simply take what you need for your enjoyment and record the items on the billing sheet provided in your apartment. The total will be settled at the end of your stay.

SKI STORAGE

In the adjacent building, you will find a rack for your skis. You will find the corresponding lock in your personal ski boot locker, also located in the annex. For safety and cleanliness reasons, please understand that skis, snowboards, and ski boots are not permitted inside the apartments!



SKI LOCKER & BOOT DRYER

In the annex building, a private locker is reserved for each apartment, equipped with a combination lock. We kindly ask you to leave the lock open upon your departure. To ensure you start your day with warm and dry feet, each locker features an automatically controlled boot dryer. Simply hang your boots onto the designated brackets.

The lock is currently open. To set your personal code.

Open the shackle and push it down into the designated notch (at a half-open position). Keep the shackle pressed down firmly while you rotate the dials to your desired combination. Release the shackle once your code is set. Your personal combination is now stored.

SHOE CARE

We are happy to provide shoe cleaning equipment upon request, or you can take advantage of our shoe shining service.

ADAPTERS & CHARGERS

We have a selection available for you to borrow upon request. Just let us know what you need!

ELECTRICITY

We use motion detectors, timers, and energy-saving LED lamps to help us consume electricity sustainably. Furthermore, our electricity is sourced entirely from renewable hydropower.

OPENING & LOCKING DOORS

Opening the Door:

Type your personal code into the keypad located next to the door. Press the **checkmark symbol** (✓) on the keypad (or simply wait until the four small lights on the keypad light up). Once the code is accepted, turn the **knob on the door to the right** to open it.

Locking the Door:

Type the same personal code mentioned above into the keypad next to the door. Press the checkmark symbol (✓) on the keypad (or wait until the four small lights light up). Once the code is accepted, turn the knob on the door to the left to lock it securely.

WATER

Heiterwang is in the fortunate position of having access to fresh mountain spring water. At Ur-Genuss, this water flows from every tap and is of the highest drinking water quality. Please feel free to enjoy it directly from the tap!

KETTLE

Our Nespresso coffee machine is equipped with a dedicated hot water function for tea. The machine is pre-set to produce hot water at the ideal temperature of 93°C – perfect for all the Ronnefeldt tea varieties we provide. If you would still prefer a standard electric kettle, you can find one available to borrow from the shelf in the Basement Shop (Weinkellershop).

LAUNDRY SERVICE

Please let me know if you would like to make use of our laundry, drying, or ironing services. I am happy to assist you with your garment care during your stay.

WAKE-UP CALL

If you require a wake-up call, please feel free to let me know. I will be happy to ensure you wake up on time for your morning plans.

SHOWER WC

Your bathroom is equipped with a modern Meissen Passion shower and dry toilet, featuring an integrated odor extraction system. For hygiene reasons, the shower head cleans itself automatically after every use of the toilet. If you wish to turn the WC off completely, simply press and hold the On/Off button on the side of the toilet for 3 seconds.













Symbol	Funktion	Symbol	
	Standardreinigung <i>Standard cleaning</i>		Wasserdruck <i>Water pressure</i>
	Intimpflege für Frauen <i>Intimate care for women</i>		
	Stopp		Einstellung der Düsenposition <i>Adjusting the nozzle position</i>
	Trocknen <i>Dry</i>		Wassertemperatur <i>Water temperature</i>
	Oszillierende Reinigung <i>Oscillating cleaning</i>		
	Pulsierende Reinigung <i>Vitality cleaning</i>		

PHOTO GALLERY RENOVATION 2023/24



